

LONG-TERM CARE COVID-19 PANDEMIC SERVICE POLICY

Date:	January 5th, 2021
Subject:	Long-Term Care (LTC) Covid-19 Pandemic Service Policy
To:	Branch Management, Regional Managers, Route Managers, Quality Assurance

Pest Management has been identified as an Essential Service as it may affect the Health and wellbeing of people living and working in structures along with possible property destruction and food safety concerns. In order to continue our services and provide this essential service during this pandemic, we have created mandatory PPE requirements along with a job risk assessment in the event an LTC location has active Covid-19 cases for you to use to determine if it is safe to continue with your regular and emergency services.

Due to the current Covid-19 Pandemic, the following procedure must be followed when servicing any Long-Term Care facility:

Step #1: Upon arrival to the site location, the Route Manager will verify the location is safe to enter using the job-risk analysis in Step 2 of this document.

Step #2: Job-Risk Analysis:

In order to enter the facility safely and with the proper PPE, please answer the following questions:

Question	Answer	Do you feel you can complete your job in a safe manner?	Action
1. Are there cases of Covid-19 present?	Yes	Yes	Don appropriate PPE and follow procedure as identified in step #4
		No	Inform your manager and complete an exterior service.
	No		Don PPE identified in step #3 below and proceed with your service.

Step #3: Mandatory PPE for LTC locations with no active Covid-19 cases during Pandemics:

- i. Disposable Nitrile Gloves,
- ii. KN95 or N95 Face coverings or Abell issued P100 Comfo / Advantage respirator,
- iii. Always maintain social distancing.



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Step #4: Mandatory PPE / Service Procedure for sites with active or suspected Covid-19:

Our priority is to ensure the safety of our employees and minimize the risk of COVID-19 spread in our communities. Prior to servicing an LTC location with active COVID-19 cases, the customer must:

- i. Provide guided safe passage so you will not encounter any residents and that areas that require service are cleared to allow for social distancing.
- ii. If service is being provided to a specific room or apartment, it must be disinfected immediately prior to our service and residents must leave 30 minutes prior to our service.

If the above steps cannot be completed or verified, contact your manager.

PPE Requirements:

- a) If services are required in locations with active Covid-19, but not within any resident rooms, the following PPE must be worn:
 - i. Disposable Nitrile Gloves,
 - ii. Goggles/Safety Glasses and/or Face Shield,
 - iii. KN95 or N95 Face coverings or Abell issued P100 Comfo / Advantage respirator,
 - iv. Tyvek suit and disposable booties must be worn in any situations where social distancing is not possible.
- b) If service is required within resident rooms, with confirmed Covid-19 cases, the following PPE must be worn:
 - i. Disposable Nitrile Gloves,
 - ii. Goggles/Safety Glasses and/or Face Shield,
 - iii. Abell issued P100 Comfo / Advantage respirator that has been fit tested,
 - iv. Tyvek suit and disposable booties.

Refer to Abell's Health and Safety Manual "H-32 Personal Protective Equipment" for details on how to select, maintain, Don, remove and dispose of PPE.

If completing Disinfection Services, please refer to "SOP E10 Disinfection Procedures" for additional PPE requirements.